

Home efficiency scams: Three things to look for

There are several incentives available for homeowners to improve their home efficiency, reduce their utility bills, and improve home comfort.

Unfortunately, there are salespeople using false rebates and high pressure tactics to mislead homeowners.

WHAT TO LOOK FOR



1. A knock on the door

The following legitimate incentive providers **never** go door to door asking to enter homes to inspect or sell equipment.

- Enbridge
- The Government of Canada
- Natural Resources Canada
- ENERGY STAR
- EnerGuide
- ecoENERGY

Only authorized delivery agents can deliver their programs and will **never** show up unannounced.



2. Threats of your utilities being disconnected

Your utilities will never be disconnected for saying no to an energy efficiency incentive.



3. Someone says your equipment is faulty

If someone tries to convince you they have reason to believe your equipment is faulty or requires inspection, this is a flag for a potential scam.

WHAT TO DO IF YOU FIND A SCAM



Reject & Report